

Unimagna Frequently Asked Questions

Where can I find the Model & Serial No. of my unit?

It is located in the top left side of the inner cabinet

What is the warranty coverage of my unit?

1. 1 year for system defects
2. 5 years for compressor
(breakable parts are not included)

Who is the nearest service provider in my area?

Please refer to third party service provider list

Where can I find the thermostat control?

1. Manual thermostat - back side or inside the cabinet
2. Digital - built-in & temperature is automatically set

How do I adjust the temperature setting?

By turning the knob of the thermostat;

1. No. 1 - warmest
2. No. 7 - coldest

Do I plug-in the unit immediately upon delivery?

No. It is advisable to wait at least 3 hours before turning on the unit. This will allow the oil inside the tubes to flow back down.

Allow the unit to run for 30 minutes before putting any item inside

Is it advisable to turn-off my unit at night to save power consumption?

Our system is designed to be energy efficient, once the inside temperature is stable due to lesser door openings the compressor will automatically operate less compared to peak hours when there is frequent opening of the door.

How do I compute power consumption of my unit?

$(\text{Watts} \times \text{hours/day} \times \# \text{ of days} \div 1000) \times \text{kwh rate}$

What to do when my unit is not cooling?

check if the thermostat setting is in the cold zone (4-7)

What to do when my unit has no power?

Check for the following

1. If outlet has electricity
2. If circuit breaker is "on"
3. If t-control is between 4 to 7

What is the proper way of defrosting and cleaning my unit?

1. turn off the unit & allow the ice to melt. Do not use sharp objects on the ice
2. Use plain soap, water and baking soda for cleaning; do not use strong cleaning soap or detergent

How to maintain my unit?

1. Static Models: defrost at least once a month
2. Dynamic Models: Call our customer support for Preventive Maintenance schedule